



## PRICE LIST – PURCHASE

	Perpetual License	Optional Services (Per Annum)			Existing Customers		
		Cover	After Care	MySpace Backup	Upgrade (2009)	Upgrade (2008)	Additional Users
<b>2010 Enterprise Edition</b>							
1	R 5,995	R 2,098	-	R 899	R 3,897	-	R 5,995
3	R 9,995	R 3,498	-	R 1,499	R 6,497	-	R 3,332
5	R 14,995	R 4,499	-	R 2,249	R 9,747	-	R 2,999
10	R 25,995	R 6,499	-	R 3,899	R 16,897	-	R 2,600
15	R 35,995	R 8,999	-	R 5,399	R 23,397	-	R 2,400
20	R 44,995	R 11,249	-	R 6,749	R 29,247	-	R 2,250
30	R 55,495	R 11,099	-	R 8,324	R 36,072	-	R 1,850
50	R 84,495	R 16,899	-	R 12,674	R 54,922	-	R 1,690
100	R 149,995	R 29,999	-	R 22,499	R 97,497	-	R 1,500
<b>2010 Premium Edition</b>							
1	R 3,495	R 1,398	R 1,748	R 899	R 2,272	R 2,971	R 3,495
3	R 5,995	R 2,098	R 2,998	R 1,499	R 3,897	R 5,096	R 1,998
5	R 8,995	R 2,699	R 4,498	R 2,249	R 5,847	R 7,646	R 1,799
10	R 15,995	R 3,999	R 7,998	R 3,899	R 10,397	R 13,596	R 1,600
<b>2010 Basic Edition</b>							
1	R 0	-	-	-	-	-	-

- All prices listed are suggested retail price including VAT.
- Palladium is licensed per computer. A user is considered a single computer where Palladium is installed and activated.
- All license purchases must take place at the same time to qualify for multi-license discounts shown above.
- Upgrade pricing is to upgrade the same number of users from an earlier year version to the current year version.
- Separate upgrade pricing applies to current 2009 customers and current 2008 customers.
- Additional user's price applies to existing customers wishing to add more users to their existing license.
- **Palladium Cover:**
  - Includes all updates and upgrades during the annual coverage period.
  - Includes unlimited phone and email support with Palladium Software during the annual coverage period.
  - Cover must be purchased within 30 days of the initial software purchase (Premium Product Only) to take advantage of the Cover price.
  - Cover purchase is mandatory on all Enterprise Product purchases and upgrades.
  - Customers on a current After Care plan can purchase Cover during their yearly renewals.
  - Coverage Lapse: Customers with lapsed Cover plans must purchase After Care to restore coverage.
- **Palladium After Care (Premium Product Only):**
  - Includes all updates and upgrades during the annual coverage period.
  - Includes unlimited phone and email support with Palladium Software during the annual coverage period.
  - After Care must be purchased on the current year version of Palladium Accounting; else an upgrade purchase is also required.
- No onsite support (including remote dialup / backup data examination) is included with Cover or After Care.
- All Palladium Accounting (software) products carry a 30 day money back guarantee. Terms and conditions apply.
- No support services are provided for any reason on the free Basic Edition.
- No support services are provided for any reason on 2008 product year versions and prior.
- Customers on the 2009 Express Edition should use the 2010 Basic Edition as their upgrade path (free).



## PRICE LIST – LEASE

Software Lease Agreement (Per Month)				
	Monthly Rental	Cover	My Space	
<b>2010 Enterprise Edition</b>				
1	R 749	Included	Included	
3	R 1,249	Included	Included	
5	R 1,812	Included	Included	
10	R 3,033	Included	Included	
15	R 4,199	Included	Included	
20	R 5,249	Included	Included	
30	R 6,243	Included	Included	
50	R 9,506	Included	Included	
100	R 16,874	Included	Included	
<b>2010 Premium Edition</b>				
1	R 483	Included	Included	
3	R 799	Included	Included	
5	R 1,162	Included	Included	
10	R 1,991	Included	Included	

- All prices listed are suggested retail price including VAT, payable per month.
- Software lease agreements are for a **minimum of 24 months** (initial period) and run month to month thereafter.
- Early cancellation penalties apply (equal to remaining months on lease agreement).
- Lease agreements are valid for South African customers only.
- Valid identification and debit order instructions required on all lease agreements.
- Lease agreements are subject to credit approval before commencement.
- Additional fees may apply for late payment, missed payment(s), or dishonoured debit orders.
- No refunds will be given for any partially used month.
- After the initial period, a 1 calendar months notice period is required to cancel service.
- Lease agreements require an internet connection to each computer where the software is installed.
- All installations covered under a lease agreement receive free product upgrades and updates during the lease period.
- The client waves any rights to a perpetual license under the lease agreement. The software is provided strictly as a service.
- The monthly cost of the agreement will be evaluated (escalation) once per year in December, effective in January.
- Should the client's account fall into arrears, access to the software may be terminated without notice.
- Palladium Cover is included on all lease agreements; please see the definition of this package in this brochure.
- No onsite support is offered under any lease agreement.
- Setup fees, including the initial installation, data conversion, and training are not included in any lease agreement.
- All Palladium Accounting (software) products carry a 30 day money back guarantee. Terms and conditions apply.



## PRICE LIST – OPTIONAL SERVICES

### Optional Items and Services

#### SMS Bundles

1,000 Credits	R 370
5,000 Credits	R 1,700
10,000 Credits	R 3,100

#### Services (Customers not on Cover or After Care agreements)

Manual License Release	R 171
Statement of License Use	R 228
Lost Password Reset	R 171
Ownership Transfer	R 228
Phone & Email Support	R 228

#### Development Services

Per Hour (3 hour minimum)	R 741
Specification Writing	R 4,560
Report Writing (1 View)	R 1,995
Report Writing (2 Views)	R 3,415

- All prices listed are including VAT.
- SMS bundles cannot be used with the free Basic Edition of Palladium.
- Unused SMS bundles expire after 90 days. No refunds on any SMS bundle purchase.
- My Space backup contracts are purchased for 12 month periods and renew automatically.
- No refunds on any My Space contracts.
- Phone & Email support provided per occurrence on the current year version only.
- Development products to be included in the public release of Palladium at Palladium Software's sole discretion.



## MINIMUM SYSTEM REQUIREMENTS

- Microsoft Windows XP (sp3), Windows Vista, Windows 7, 2003 Server (sp1), 2008 Server
- Internet Explorer 6 (sp2) or 7 minimum
- Intel Pentium 4 2.0GHz or equivalent
- Client - 256MB RAM (512MB Recommended) / Server – 512MB RAM (1024MB Recommended)
- Minimum of 1024 x 768 Screen Resolution
- Full Install: 400MB Available Disk Space
- Microsoft Outlook for Optional Integration Features
- Internet Connection for Activation & Emailing Forms
- Microsoft SQL Server 2005 / 2008 Standard (or equivalent) for all installations above 10 users
- Crystal Reports version 10, 11, or 12 for forms customization (not included)

## PRODUCT LICENSING

- Multiple sites may share the same license if all sites belong to the same company (legal entity). This clause does not waive the requirement that each computer have its own, separate, license. It allows a company to cover all their computers (locally and remotely) under 1 license key, taking advantage of multiple unit pricings.
- LEASE AGREEMENTS ONLY: Software lease agreements provide the Palladium Accounting software strictly as a service. The client enjoys free use of the software for a monthly rental price. At termination, all copies of the software must be returned to Palladium Software.

## UPDATES / UPGRADES

- Free updates to the product will be provided via service packs on our website. Product updates are build version updates to the existing product release. Updates do NOT include upgrades which move your product to the next year release level.
- PERPETUAL LICENSES ONLY: Upgrade pricing will be available to existing customers as new versions become available. An upgrade is different from an update in that it upgrades your version to the next year release (2008 to 2009, 2009 to 2010, etc.).
- LEASE AGREEMENTS ONLY: All client installations covered under a software lease agreement ("Lease") will receive free upgrades and updates during their lease period.

## PRODUCT DELIVERY

- Unless stated otherwise, all products will be delivered electronically. No box, media, or printed manuals will be provided. In the event of loss of installers or documentation, each customer will have the option to download replacements from our website for a period of not less than 1 year from purchase. We reserve the right to substitute a newer version of the customer's product on any replacement request, if such a request cannot be filled with the customer's exact product build and service pack level.
- Should a boxed product be requested, Palladium Software reserves the right to charge the client for applicable shipping and handling expenses for delivery of the boxed product.
- Basic Version Only: Boxed product of the free Basic Edition are available, but are not free. The Basic Edition is only provided free of charge via download from our website.

## CRYSTAL REPORTS

- Crystal Reports 12 is required to customize forms (Invoices, Statements, and Receipts). Crystal Reports 12 is not included in the purchase price. A forms customization service is available through your Palladium dealer or Enteracct directly.
- A demonstration version of Crystal Reports 12 can be downloaded from SAP's website.



## MICROSOFT SQL SERVER 2005 / 2008 / 2008 R2

- Microsoft SQL Server 2005 / 2008 / 2008 R2 is required for the data source. A free version (Express) is included with each licensed copy of Palladium Accounting. The Express version has the following limitations:
  - Only uses 1 processor (or core) on the computer where it resides.
  - Only uses 1 GB of memory (regardless of memory installed in the computer).
  - A maximum database size limit of 4GB (10GB on 2008 R2 Express).
- **Enterprise / Premium Only:** A full version of SQL Server 2005 / 2008 is recommended for any site that will use more than 10 concurrent connections to the server (10 users).
- **Enterprise / Premium Only:** A dedicated server (without users working directly on it) is recommended for any site that has more than 3 concurrent users.
- **Basic Only:** Palladium Accounting Basic Edition requires the bundled SQL Express version installed on the local computer to operate. These versions will only connect to this SQL instance and therefore is limited to a single (local) user only.
- **Please note: Microsoft SQL Server 2000 (all service pack levels) & MSDE 2000 are not supported in Palladium Accounting.**

## PRODUCT WARRANTY / LICENSE AGREEMENT

- All versions of Palladium Accounting are covered by a 30 day money back guarantee. If you are unsatisfied with the product, you may return the product to your place of purchase within 30 days from the date of invoice. Optionally you may return the product directly to Palladium Software itself, but this may attract certain fees being deducted from your refund. This refund policy does not cover anything except the software license(s) themselves. Installation, travel fees, dealer fees, SMS credits, or any other items, are not covered by the guarantee. Terms and conditions may apply.
- For more information about product warranties and remedies please consult the license agreement included with the software.

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